

Pharmacy Network Change

Kroger • Albertson's • Publix

As of September 1, 2020, Kroger, Albertson's and Publix pharmacies are no longer part of the Excellus BlueCross BlueShield network.



Express Scripts (ESI), our pharmacy benefit manager, is working hard to help reduce overall costs for members by removing higher-cost pharmacies from the network. This was not an easy decision to make, but in the end, our goal is to provide the most cost-effective options possible for our members.

ESI is providing impacted members up to 120 days of continuation of care to allow those members time to transition their prescriptions to a new in-network pharmacy.

Members should have received a communication regarding this change back in August. The letter included three in-network pharmacies closest to you to help with any inconvenience this

transition may cause.

You may also visit our website, ExcellusBCBS.com to find one of our participating pharmacies in your area.

To avoid an interruption in your prescription drug coverage, it is important do the following:

- If you need a refill right away, a pharmacy in our network may be able to help you transfer a one-time refill. Please ask the new pharmacy to contact Kroger, Albertson's or Publix to ask for a one-time refill prescription transfer.
- If you currently have a prescription with refills remaining on file at Kroger, Albertson's or Publix, you will need a new prescription from your health care provider for all remaining refills to use at a participating network pharmacy.

We know that you have many choices when it comes to your health care. Thank you for being our member.



Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of race, color, origin, age, disability, or sex.

Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted. Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros.

注意：如果您说中文，我们可为您提供免费的语言协助。请参见随附的文件以获取我们的联系方式。

Excellus  

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