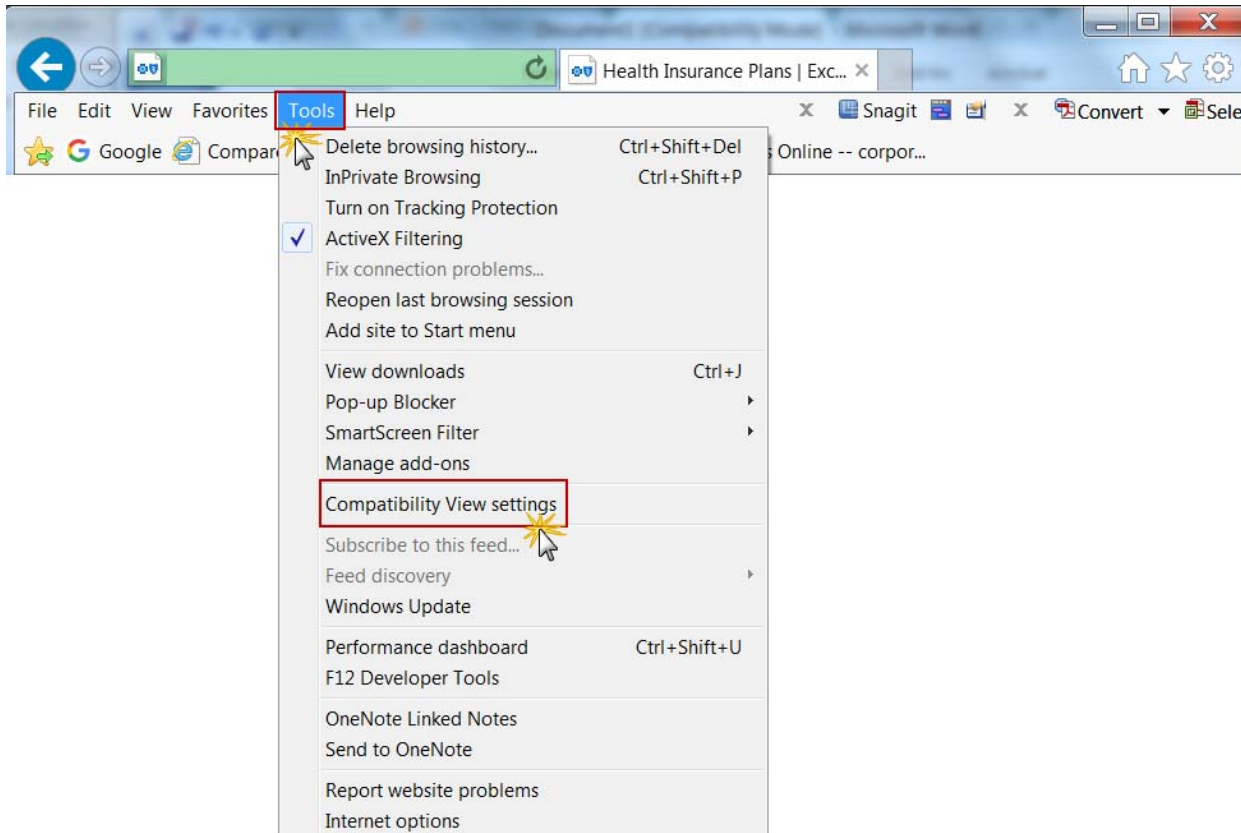


Blue on Demand - Internet Explorer Issue

Since the recent **Blue on Demand** upgrade, some users with Internet Explorer are experiencing difficulties with the compare plans, change package options and see all plans functions. If you are experiencing problems you can change a setting in your internet browser allow the tool to work correctly.

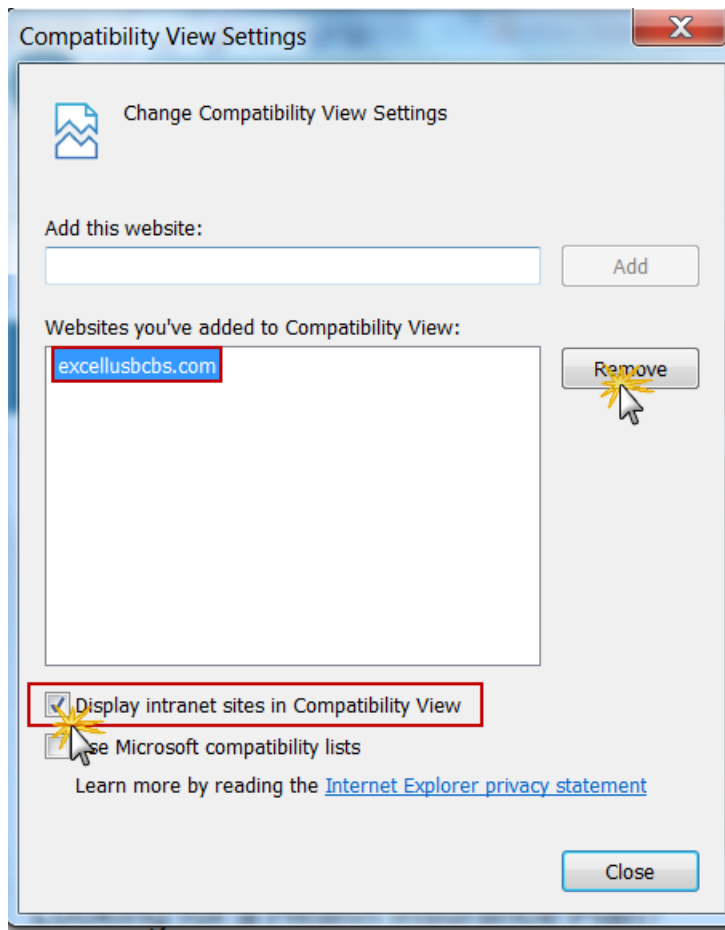
Here's how

1. Open Internet Explorer window
2. Go to **excellusbcb.com**
3. Click on '**Tools**' and select '**Compatibility view settings**'

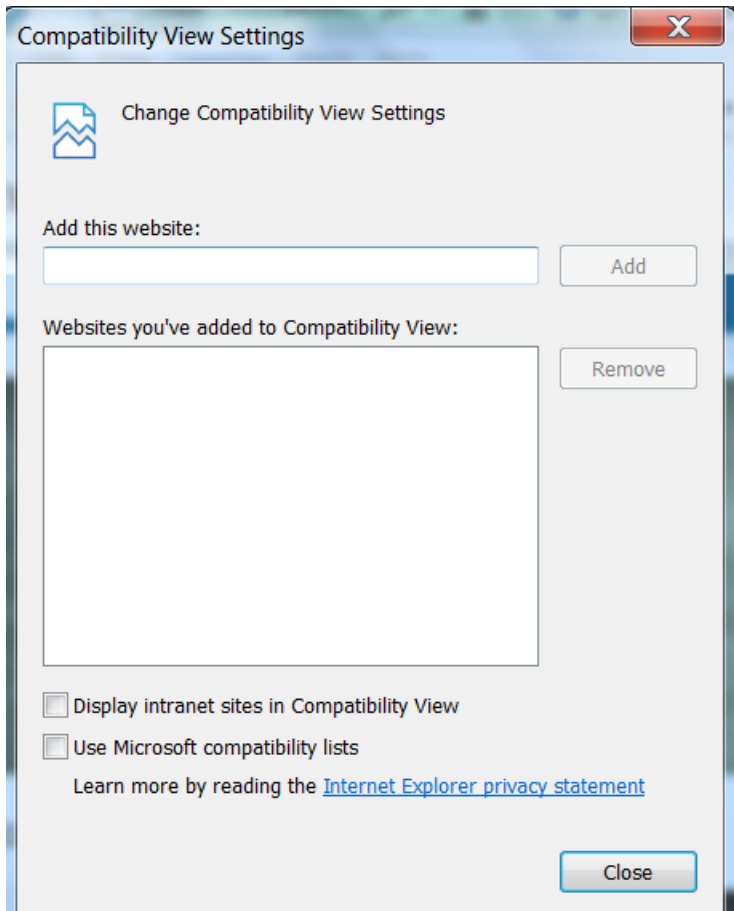


4. If **excellusbcb.com** appears in the box below, click '**Remove**'. If it does not appear, skip this step.

5. If the box is checked to display intranet or internet sites in compatability mode, uncheck this box. If it is not checked, you do not need to do anything.



6. Next, click '**Close**'. When you close the box, it should look like the following.



7. Log into **Blue on Demand** and buttons should work properly.